



Adaptis Claims Front-end and Pre-adjudication services currently support over one million lives.

### Complete Document Management

Implementation of the Claims Front-end and Pre-adjudication package is seamless and straightforward. It requires no investment by you in hardware, software or resources, yet can reduce your paper claims processing cost by as much as 40%. With improved accuracy and clean data, auto-adjudication rates increase, decreasing claim turnaround time. Additionally, secure online access reduces document storage costs while offering instant access to images, improving productivity.

### Mailroom and Scanning

We provide mailroom and scanning of claims and attachments at either a locale you designate or an Adaptis preferred site to maximize cost savings and efficiency. Scanning is at 300dpi to produce quality images that are held in a secure, web-based image repository.

### Claims Data Capture

Adaptis data capture and repair uses either Optical Character Recognition (OCR) or double data entry integrated with an audit process for industry leading data scrubbing, editing and clean up to reduce errors. Member and Provider matching services check the claim for both Member and Provider eligibility. The objective: the cleanest data possible and increased auto-adjudication rates.

### EDI Services

Our Electronic Data Interface (EDI) services are HIPAA Transaction Code Set compliant, with file generation supported not only in 837 format but in NSF, EMC, ECSIF, and XML formats as well.

### The Adaptis Difference

Complete document management with:

- Accuracy rate of 99% or better
- Industry guarantees on turnaround within 24 hours of pick-up of that day's claims documents
- All claims documents are processed and secured compliant with HIPAA regulations
- Scan at the source — local presence ensures maximum cost-effectiveness and efficiencies of scale
- Onshore or offshore labor for DDE (Direct Data Entry) functions per your preference
- Single point-of-contact for the entire process, including status reports, through our Account Management function
- Scalable capacity within brief notification window

Take advantage of the complete Adaptis Claims Pre-adjudication package and let us help you begin building savings today. It's not just about how we work; it's about how we work together.



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